

Regulations for the Use of the Certification Mark

(September 6, 2024)



1. Introduction

The purpose of these regulations is to define the conditions for the use of the Certification Mark for management systems issued by ACPO (Agency for Citizenship and Organizational Performance) by the certified organization, hereinafter referred to as the "Client." The labels "Corporate Citizenship" and "Valais Excellence" may be added to certificates depending on the audited standards. Compliance with the specific regulations for these labels is mandatory, and details are available at the following addresses: www.valais-excellence.ch and www.entreprise-citoyenne.ch.

2. Certification Marks

The authorized versions of these certification marks are provided directly to our clients and form an integral part of these regulations.



3. Conditions for the Use of the Certification Mark

The use of this mark is exclusively reserved for the Client who has obtained certification from "ACPO," for a period of three years, renewable. The Client agrees to use the Certification Mark in accordance with the following conditions:

- ✓ In compliance with the provisions outlined in these Regulations and the Certificate;
- ✓ Solely in relation to the scope of the certification;
- ✓ On its communication materials, provided that such use does not cause any confusion about the nature and scope of the certification;
- ✓ On its website.

The Client agrees to immediately cease any use of the Certification Mark, as well as any reference to it, in the event of suspension, withdrawal, or cancellation of the certificate.

It should be noted that the use of the Certification Mark in no way exempts the Client from its responsibilities regarding its services. Under no circumstances can ACPO, as the Certification Body, be held liable for the services provided by the Certified Organization.

Any request for the transfer or continuation of the right to use the Certification Mark in the event of a merger, acquisition, or sale of the Client's business must be submitted for approval by ACPO.

4. Monitoring and Sanctions Related to the Use of the Certification Mark

ACPO reserves the right to carry out, or have carried out, any checks it deems necessary throughout the period of authorization for the use of the Certification Mark.

In the event of misuse or non-compliance with the conditions of use of the Certification Mark, ACPO may, in accordance with its sanctions procedures, require the suspension or withdrawal of the Certificate and the right to use the Mark. The Client may appeal this decision to the ACPO Committee for the Preservation of Impartiality.

5. Suspension or Abandonment of the Use of the Certification Mark

The Client may temporarily suspend or permanently abandon the use of the Certification Mark. The Client shall notify ACPO by email and adjust its communication accordingly.

The Client agrees to maintain the confidentiality of all documents received from the Certification Body, except for the Certificate, these Regulations and its annex, and any other document subject to prior approval by ACPO.

6. Modification of the Regulations

ACPO reserves the right to modify these regulations at any time.